

CertainTeed Corporation
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January, 2011

Dear CertainTeed Restoration Millwork® Customer:

We are pleased to announce the availability of **FinishedEdge™** on our Restoration Millwork exterior PVC trim. The product edges are now heat sealed using a proprietary CertainTeed process that creates a smooth finish, preventing dirt from collecting on the surface. This “smooth edge” feature will be available on all corners and trimboards (excluding CustomCraft™).

Effective February 1, 2011, all trimboard shipments from our Social Circle, GA production facility will ship with FinishedEdge. We actually started producing the smooth edge product at the end of last year while we sold through our existing inventory. Because this is a **product improvement and not a do-not-mix situation**, product order numbers did not change and, depending on the SKU, we have already started shipping the new product. You may already have recently received some new FinishedEdge product on shipments during late-December or January. To check your inventory, the easy identifier is that the color of the shroud product label has changed.

Smooth/Smooth	New FinishedEdge = Green	(Original = Blue)
Woodgrain/Smooth	New FinishedEdge = Orange	(Original = Yellow)

Co-loaded product out of Hagerstown and Jackson is being changed to FinishedEdge on a rolling basis as original inventory is sold through (this also applied to corners at all plants).

Because of the nature of the heat sealing process, existing inventory cannot be converted from original to FinishedEdge product.

All new 2011 Restoration Millwork literature, actual samples and displays have been updated and are available now with FinishedEdge product and identifiers.

And yes, we are keeping our differentiating packaging feature, CertaPak™!

As always, thank you for your business and continued support.

Sincerely,

A handwritten signature in black ink that reads "Rick Brinton".

Rick Brinton
Business Manager, Restoration Millwork